



# Survey for North Highlands Recreation & Park District Program and Facility Users

**The North Highlands District is seeking input from agencies, organizations and individuals with disabilities to help the District enhance accessibility to its facilities, programs, services and events.**

First Name (Optional) \_\_\_\_\_ Last Name (Optional) \_\_\_\_\_ Date (Optional) \_\_\_\_\_

Address (Optional) \_\_\_\_\_

Phone (Optional) \_\_\_\_\_

E-mail address (Optional) \_\_\_\_\_

Name of North Highlands Recreation & Park District facility or location, or type of program or service for which you are providing input  
\_\_\_\_\_

1. What is your relationship to the North Highlands Recreation & Park District? (check all that apply)

- Resident
- Visitor
- Contractor
- Employee
- Participant of a Program, Service or Activity
- Other

If other please describe.  
\_\_\_\_\_

2. Check all programs, service or activities in which you participate at the facility, site or location.

- Classes
- Recreation
- Meetings
- Sporting Events
- Seminars
- Work (Volunteer)
- Work (Employee)
- Other

If other please describe.  
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3. Do you know who to contact if you need assistance, have a concern or complaint, or need an accommodation to access a facility, service or event?

- Yes
- No

If yes, who would you contact?

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4. Have you ever requested an accommodation for a disability from the District?

- Yes
- No
- Not Applicable
- Don't Know

5. If an accommodation was requested, was your accommodation made by the District?

- Yes
- No
- Not Applicable
- Don't Know

If yes, what accommodations were made? If no, were you given a reason why it was not provided?

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6. Have you experienced any barriers, non-accessible areas, or non-accessible programs? (Examples: no accessible parking spaces, difficulty reaching an accessible entrance, steep ramps, uneven sidewalks, need for assistive listening device, large print, etc.)

- Yes
- No
- Not Applicable
- Don't Know

If yes, please describe.

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7. Have you attended any special events in the District?

Yes

No

If yes, did you encounter any barriers to accessibility?

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8. Is accessible seating provided for individuals with disabilities at meetings, classes, programs, etc. held at the facility?

Yes

No

Not Applicable

Don't Know

If no, please describe.

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9. Are you aware of any programs, service or activities that are not accessible to individuals with disabilities?

Yes

No

Not Applicable

Don't Know

If yes, please describe.

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10. Are you aware of any areas or elements of the facility that are not accessible to individuals with disabilities?

Yes

No

Not Applicable

Don't Know

If yes, please describe.

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11. Is information provided regarding accommodations, auxiliary aids (such as assistive listening systems, interpreters, alternate formats, specialized equipment, or assisted services, etc.?)

- Yes
- No
- Not Applicable
- Don't Know

Please describe.

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12. Is there adequate directional and informational signage provided at the facility?

- Yes
- No
- Not Applicable
- Don't Know

If no, please describe.

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13. If you have requested auxiliary aids, an interpreter or specialized equipment, was your request accommodated?

- Yes
- No
- Not Applicable
- Don't Know

If no, please describe.

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14. Has the attitude of the staff of the North Highlands Recreation & Park District towards you or someone you know with a disability been generally helpful, supportive, positive and proactive in solving accessibility issues?

- Yes
- No
- Not Applicable
- Don't Know

Please describe.

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15. Other comments:

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16. What do you feel is the highest priority for accessibility in the North Highlands Recreation & Park District Accessibility Plan?

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Additional copies of the survey, in hard copy or electronic format, can be obtained from Scott Graham, at (916) 332-7440 or [scott@nhrpd.org](mailto:scott@nhrpd.org).

Scott Graham, Park Superintendent/ADA-504 Coordinator  
North Highlands Recreation & Park District  
6040 Watt Ave., North Highlands, CA 95660

Thank you for your input!